

# CASE MANAGEMENT IN THE PUBLIC SECTOR CERTIFICATE OF ACHIEVEMENT

This certificate is designed to prepare students for entry-level employment in case management in public social services setting, including the fundamentals of organizational structure, funding, evaluation, assessment and referral, employment services, and career paths.

Code	Title	Units
<b>Required Courses:</b>		
HUMSV 140	Case Management in Public Service	3
HUMSV 167	Crisis Intervention	3
HUMSV 170	Introduction to Social Work and Human Services	3
HUMSV 173	Helping and Interpersonal Skills	3
<b>Required Field Work Courses:</b>		
HUMSV 170 must be completed prior to field work courses. Also, it is recommended that students complete two courses from: HUMSV 140, HUMSV 167, and HUMSV 173.		
HUMSV 195A	Social Work and Human Services Seminar I	1
	or HUMSV 195H Human Services: Intern Seminar II	
HUMSV 198F	Case Management Fieldwork	2.5
<b>Required General Education Courses:</b>		
CIT 100	Introduction to Personal Computers	3
COMMST 111	Interpersonal Communication	3
	or COMMST 11 Interpersonal Communication - Honors	
COMMST 174	Intercultural Communication	3
ENGL 101	College Composition	4
	or ENGL 101H College Composition - Honors	
PSYCH 100	General Psychology	3
	or PSYCH 100H General Psychology - Honors	
<b>Total Units</b>		<b>31.5</b>

*Students working for certificates must have a basic knowledge of arithmetic, reading and writing in order to learn and work in the occupations they select.*

***This is a Gainful Employment Program***

## Program Learning Outcomes

**At the completion of this program, students will be able to:**

- Demonstrate the applicable skill set for Case Management.
- Demonstrate their understanding of goals, functions and organizational contemporary human service fields, evaluated by written or objective assessments.
- Apply the ethical decision making steps to practical problems and practice learned ethical responsibilities in regard to special populations, scope of practice and the helping of those in human service fields, evaluated by written or objective assessments.